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**CROUSE HEALTH MARKS COMPLETION OF FINAL PHASE OF
POMEROY EMERGENCY SERVICES DEPARTMENT PROJECT**

Syracuse, NY — Crouse Health has completed the final phase of its \$38 million emergency services renovation and expansion project. The hospital marked the milestone with a formal ribbon cutting ceremony and tours of the newly completed portion of the project. The two-phase project was partially opened in July 2017, with completion of the 21,000 square-foot main ER.

This final phase entails the relocation of PromptCare from the CNY Medical Center to the main ER. The walk-in service in the main ER will now be called *CrousExpress*. **Note:** PromptCare will remain open for patients through 11 p.m. October 22, at which point it will close and all walk-in patient flow will occur through main Emergency Services/*CrousExpress* entrance.

The final phase of the project includes an additional 7,000 square feet of space and 16 new patient rooms, up to seven of which will be dedicated for *CrousExpress* walk-in patients. The project also includes a new front entrance for ambulatory (walk-in) patients and visitors.

With more than 82,000 patient visits in 2017, Crouse's emergency services department is the busiest in the area. "Crouse is a community asset, and the completion of this major strategic initiative is a tangible expression of our mission to provide the best in patient care for Central New Yorkers," said President and CEO Kimberly Boynton, adding that the emergency department is the "front door" to the hospital. In fact, some 54 percent of Crouse's overall patient admissions come from the ER.

"The opening of the last phase of this project, coupled with a rapid evaluation process that quickly directs patients to the appropriate level of treatment, will allow us to treat patients sooner and more efficiently," says David Mason, MD, medical director of Pomeroy Emergency Services.

As the region's newest, most up-to-date ER, Crouse provides nationally recognized care to match the advanced technology and efficient, coordinated and multidisciplinary process provided by over 150 staff members in the ER as well the clinical units throughout the hospital. This includes recognition from the American Heart/Stroke Associations for exceeding quality standards for stroke care, cardiac 'door-to-balloon' time, and heart failure care.

The naming gift for the overall project is from The William G. Pomeroy Foundation. Other significant support comes from Syracuse residents Darlene and Eric Coons, in memory of relatives from the Makowski, Parkerson and Wadowiec families. Donations from both the Pomeroy Foundation and the Coons' were made as part of the Crouse Health Foundation's CrouseCares Campaign, the largest comprehensive campaign in Crouse Health history. To date, donors have committed nearly \$15 million in annual and capital donations since the campaign launched in 2015, largely to the Pomeroy Emergency Services project.

After more than 40 years of service, the hospital's emergency services facility was in need of renovation and expansion. During the last decade, patient visits to the ER and PromptCare increased nearly 52 percent. Groundbreaking for the first phase of the new space took place in March 2016.

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